

## **AHMEDNAGAR CANTONMENT BOARD**

### **Quotation**

#### **Cloud based Software for multichannel offline and online revenue collections – IInd Call.**

Sealed quotations are invited from reputed, experienced (similar type of work) company / firm for the following software. Interested parties are directed to submit their quotations on or before 22/06/2017 upto 1300 hrs. in Cantonment Board office and the same shall be opened on 1530 hours on the same date.

Details of System is as follows:

#### **Multi-channel collection System**

Cloud based application for the multi-channel collection application, management and updating the database and provide the end to end MIS, that allows to make their bills, fees, receipt, etc. available for collection over a large number of offline and online collection channels. This office will have to record the offline collection at same MIS. Citizens can pay the bills, fees, etc. using a channel of their choice and convenience like,

1. Offline collection
  - Our Own Offline Collection Counters, all cash counters, etc.
2. Online collection
  - Internet Banking, NEFT / RTGS / IMPS, Credit / Debit card, Bank Branches /ATM Networks, EPOS, MPOS, etc.

This effected payment ensures real-time credit at this Office's billing system and account against consumer's account. Notifications of this transaction are immediately communicated to the consumer. All meta-information about the transactions is available to this office and the End Consumer. Collections from these channels should be visible to this office on a Real-time basis.

#### **MIS Reports, Reconciliation & Receipt:**

- Required consolidated Budget Head-wise collection reports, Subsidiary Cash Book, Cash Book report from any or remote location, as per access rights and role of users.
- Various reports, challans, receipt designs, etc. as per Cantonment Account Code 1924.
- offline collection Counter for multiple taxes/fees.

All money collected on behalf of Ahmednagar Cantonment is deposited directly in the Ahmednagar Cantonment's Account.


#### **Hosting on server and maintenance:**

- Hosting and maintenance of server will be done by firm only.
- Back-up and Disaster Recovery will be done by firm only.
- Govt. approved / authorised Data Centre for hosting the application.
- The maintenance charges to be specify separately.

The charges for payment/transaction made through payment gateway, net banking, debit card, credit card, etc. specify separately and also mentioned who is going to pay the same.

The CEO/Board reserves the right to accept / reject any or all quotations without assigning any reasons thereof. This notice can also be seen on the Cantonment Board official website : [www.cbahmednagar.org](http://www.cbahmednagar.org). Firm /Company may contact to this office in working hours for any query or details reports format as per Cantonment Account Code 1924.

Any changes will be conveyed time to time.

  
मुख्य अधिशासी अधिकारी  
छावनी परिषद, अहमदनगर  
(विनीत लोटे )

**ANR/RB/T-1/OnlinePayment/2017-18**  
**Office of the Cantonment Board,**  
**Ahmednagar**  
Date :07/06/2017